

Dec. 7, 2020
Virtual Rounds



NC



Agenda

- + Overview of all measures and deadlines

- + Latest news
 - Coding update for monoclonal antibody therapy
 - New ICD-10 codes for COVID-19, effective Jan. 1, 2021
 - In-network lab updates

- + Q&A
 - Please hold your questions until we open Q&A.

- + Next steps
 - We will post these slides at BlueCrossNC.com/Coronavirus-Providers.

Please note:

There is a slight delay in the webinar feed. Please keep this in mind as we proceed.

There have been technical issues across all platforms due to increased usage. Close your window and rejoin the webinar if you're having issues.



OVERVIEW OF ALL MEASURES AND DEADLINES

Slides updated as of 12.7.2020. Content is subject to change.
Please visit [BlueCrossNC.com/coronavirus-providers](https://www.bluecrossnc.com/coronavirus-providers) for the most up-to-date information



BRIEF OVERVIEW OF ALL BLUE CROSS NC MEASURES FOR COVID-19

COVID-19 (Coronavirus)

Measures We're
Taking to Support
Members and
Clinicians

For the latest updates, please visit
BlueCrossNC.com/Coronavirus



Expanded Telehealth
Measures



Blue Cross NC is waiving
member cost-sharing for
COVID-19 clinical visits, testing
and related treatments.



No Prior Authorization for
COVID-19 Testing and
Related Services

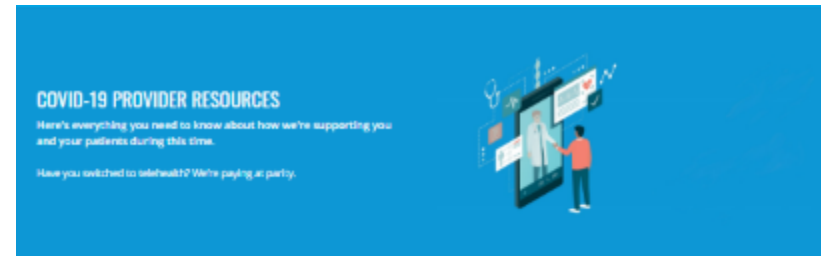


Members with suspected and
confirmed COVID-19 diagnosis:
No prior authorization for
diagnostic tests and covered
services that are medically
necessary based on CDC
guidelines.

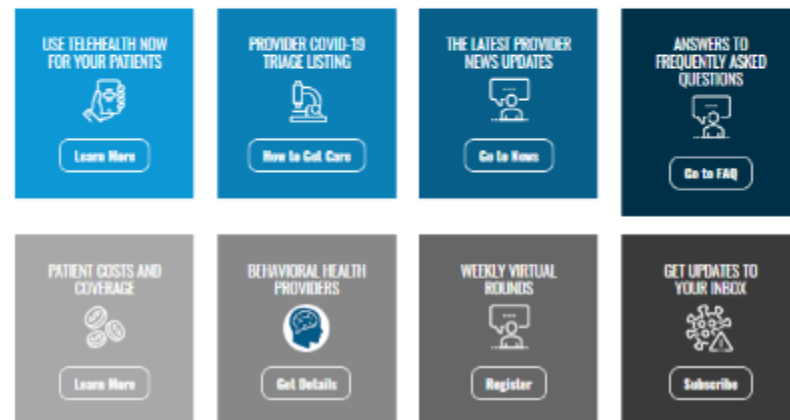
How our measures apply to patients

- + At a high level, all measures available to:
 - Fully insured (group and individual)
 - High-deductible health plan, Medicare Advantage (includes Experience Health)
 - State Health Plan, *except the drug benefit (administered through CVS)*
 - **PLEASE NOTE:** We are working with self-funded groups to revise their benefits for each measure. We can't guarantee benefits or payments for self-funded, FEP or IPP. Use the contacts on the back of a patient's card to verify benefits for these plans.

BlueCrossNC.com/Coronavirus-Providers



PROVIDER RESOURCES AT A GLANCE



OVERVIEW OF DEADLINES



The following measure is extended through June 30, 2021:

- + **Virtual Care:** Blue Cross NC will continue its expanded virtual care policy. Under this expanded policy, visits to providers that previously required an in-person encounter can be performed virtually and will be paid at parity with office visits as long as they are medically necessary, meet criteria in the updated Blue Cross NC Telehealth Corporate Reimbursement Policy, and occur on or after March 6, 2020. This includes virtual care encounters for patients that can replace in-person interactions across appropriate care settings, including outpatient clinics, hospitals, and the emergency departments. This measure applies to all Blue Cross NC commercial plans and Medicare Advantage plans offered and administered by Blue Cross NC, including Experience Health.

OVERVIEW OF DEADLINES



The following measure is extended through March 31, 2021:

- + **Prior Authorization Waiver for COVID-19 Related Services:** Blue Cross NC will continue waiving prior authorization requirements for emergent non-elective inpatient admissions, durable medical equipment and post-acute care services that are medically necessary for COVID-19 related services. This measure applies to all Blue Cross NC commercial plans and Medicare Advantage plans offered and administered by Blue Cross NC, including Experience Health.

The following measure is extended through March 31, 2021:

- + **COVID-19 Treatment Cost-Share Waivers:** Blue Cross NC will continue waiving member cost-sharing (copays, deductibles and coinsurance) for COVID-19 related treatment that is medically necessary and consistent with CDC guidance if a member is diagnosed with COVID-19. This measure applies to all fully insured, State Health Plan, Federal Employee Program, Blue Cross NC Medicare Advantage members, and Experience Health members. Self-funded employer groups will be given the option to apply these changes to their employees' plans.

OVERVIEW OF DEADLINES



The following measure is required by current laws and guidance. We will continue to monitor for any changes to the benefits and length of coverage.

- + **COVID-19 Testing and Clinical Visit Cost-Share Waivers:** Blue Cross NC will waive member cost-sharing (including deductibles, copayments, and coinsurance) for allowed charges for COVID-19 testing or for a clinical visit or call to determine if testing is necessary. Specifically, there will be no member cost-share for COVID-19 testing or clinical visits to determine if testing is needed through virtual care visits, outpatient office visits, urgent care visits or ER visits. This measure applies to all Blue Cross NC commercial plans and Medicare Advantage plans offered and administered by Blue Cross NC, including Experience Health.



LATEST NEWS

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Coding update for monoclonal antibody therapy

- + Currently two drugs have been granted emergency use authorization (EUA) by the FDA
- + Cost of the drug will be covered by the federal government through the duration of the PHE.
- + Coding:
 - Q0239-Injection, bamlanivimab-xxxx, 700 mg
 - M0239-Intravenous **infusion**, bamlanivimab-xxxx, includes infusion and post administration monitoring
 - Q0243-Injection, casirivimab and imdevimab, 2400 mg
 - M0243-intravenous infusion, casirivimab and imdevimab includes infusion and post administration monitoring
- + Drug code not required on claim for infusion to be reimbursed.
- + If it is on claim, file with \$0 or \$0.01 charge.

New ICD-10 codes for COVID-19, effective Jan. 1, 2021

- + 6 new diagnosis codes
 - 3-manifestations of COVID-19
 - 2-encounters for screening/exposure to COVID-19
 - 1-Personal history of COVID-19

- + 21 new PCS codes for use on inpatient claims
 - Infusion of monoclonal antibodies
 - COVID-19 vaccination

General coding/claims reminders

- + We cannot control or guarantee any benefits or payments for other Blues plans or FEP. You should check the back of the patient's insurance card and use the contact information listed for benefit verification.
- + You can view [detailed coding guidance on our website](#). If you have questions about a specific claim, [complete this form](#).
- + You also can visit the [Blue Cross and Blue Shield Association's Coronavirus Updates page](#) to find out how local Blues plans are responding to the pandemic.
- + For information on FEP, visit <https://www.fepblue.org/en/coronavirus-updates>.
- + For the latest CPT coding updates from the American Medical Association (AMA), [visit the AMA website](#).

COVID-19 Antigen testing

- Antigen testing for the detection of COVID-19 is on the rise. Most of the antigen testing claims are coming from hospitals, urgent care centers and physician offices. Avalon does not anticipate a high volume of antigen testing within the independent lab space.
- The NY Times published the following article detailing a study of one antigen test by the University of Arizona: <https://www.nytimes.com/2020/11/02/health/coronavirus-testing-quidel-sofia.html>

COVID-19 testing and the Big Box stores

- Costco is now distributing at-home kits via the telehealth company, AZOVA Health. This is an unsupervised, sputum-based collection kit. The kit is only available online via the Costco website or the AZOVA Health website. The performing laboratory is P23 Labs, located in Little Rock, Arkansas. P23 is listed among the FDA-approved home collection kits.

Rapid Results test now available

- On November 17th, the FDA authorized the first rapid coronavirus test that consumers can take at home and get their results within 30 minutes. The “All-In-One” single-use test kit by Lucira Health, Inc. is the latest nasal-swab test to be granted emergency use authorization (EUA). The molecular test offers results in 30 minutes or less on a light-up display. The test currently requires a physician’s prescription.

Source: Avalon Healthcare Solutions
Current as of 11.20.2020

AVALON NETWORK CAPACITY AND TURNAROUND TIME



Avalon Laboratory Network Capacity and Turnaround Time Report

Lab	RT-PCR/Y/N	Multiple Platforms	Capacity (per day)	TAT
Quest	Y	Y	215,000	2 days
LabCorp	Y	Y	210,000	1 day
BioReference	Y	Y	70,000	1 day
Eurofins-Diatherix	Y	N	60,000	1-3 days
Premier Medical Lab	Y	Y	50,000	1-2 days
GenetWorx	Y	Y	40,000	2 days
Mako Medical Lab	Y	Y	35,000	1-2 days
AIT (American Institute of Tox)	Y	Y	20,000	1-2 days
Sonic-CPL	Y	Y	20,000	1-3 days
Genesis DX (DNA Analytical)	Y	Y	16,000	1-2 days
MDL(Medical Diagnostic Lab)	Y	N	12,000	2-3 days
LabTech	Y	Y	10,000	2 days
Aegis	Y	Y	10,000	2 days
AccuReference	Y	N	10,000	2 days
PathGroup	Y	Y	8,000	2-3 days
Luxor	Y	Y	5,000	1 day
Transplant Genomics	Y	N	5,000	1-2 day
Neogenomics	Y	Y	5,000	1-4 day
Precision Genetics	Y	N	4,000	1-2 day
BAKO	Y	N	2,500	1-2 day
Radeas	Y	Y	2,400	1-2 day
Wake Medical Lab Consultants	Y	Y	1,500	1 day

- Current test capacity of the Avalon network of COVID-19 capable labs is >800,000/day
- Despite the current surge in COVID-19 cases across the US, the current turnaround time for all labs is within 48 hours.
- Turnaround time for all labs is less than 2 days and most labs report excess capacity.
- In a recent statement, the American Clinical Laboratory Association (ACLA) warns that with the surge, current capacities may be exceeded.
- For a list of our in-network labs, we encourage you to visit our Provider News page at the following link: <https://www.bluecrossnc.com/provider-news/updated-participating-laboratory-list-and-reminder-about-use-avalon-network-0>

Source: Avalon Healthcare Solutions
Current as of 11.20.2020

Q&A

Please follow the instructions on the next slide.

Instructions

- + Use the Q&A box under the webinar screen.
- + Read the questions that are published before submitting your own.
- + Please do not submit duplicate questions. Instead, click the heart to vote for the question.
- + We will answer the questions with the most votes first.

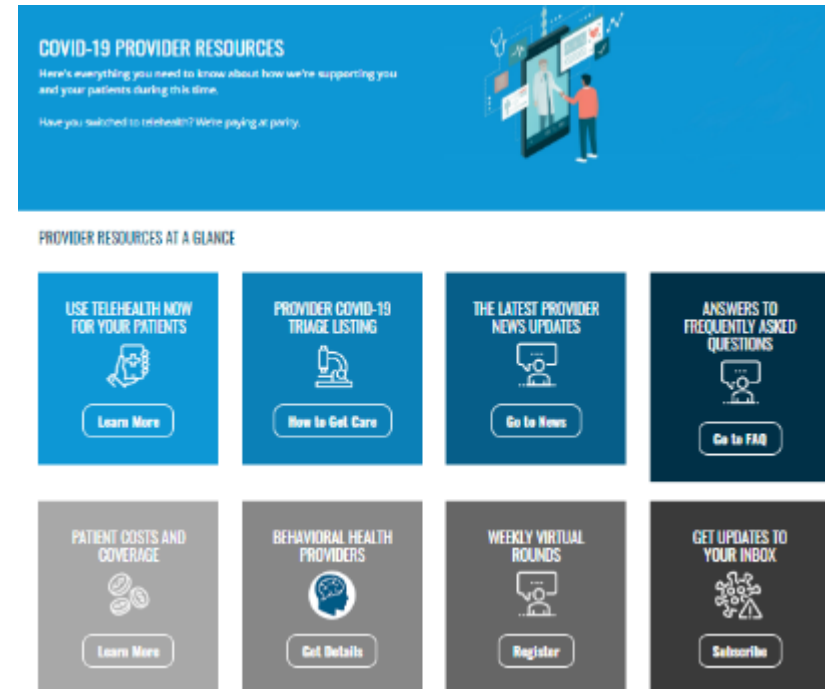


NEXT STEPS

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Latest information

- + Visit BlueCrossNC.com/Coronavirus-Providers.
- + We will post the slides on this page.
- + Remember to sign up for E-briefs.
- + Register for "Virtual Rounds."
 - [Sign up in our registration form.](#)
 - **Special session on Dec. 14, 1-2 p.m.**



COVID-19 PROVIDER RESOURCES
Here's everything you need to know about how we're supporting you and your patients during this time.
Have you switched to telehealth? We're paying at parity.

PROVIDER RESOURCES AT A GLANCE

USE TELEHEALTH NOW FOR YOUR PATIENTS  Learn More	PROVIDER COVID-19 TRIAGE LISTING  How to Get Care	THE LATEST PROVIDER NEWS UPDATES  Go to News	ANSWERS TO FREQUENTLY ASKED QUESTIONS  Go to FAQ
PATIENT COSTS AND COVERAGE  Learn More	BEHAVIORAL HEALTH PROVIDERS  Get Details	WEEKLY VIRTUAL ROUNDS  Register	GET UPDATES TO YOUR INBOX  Subscribe



THANK YOU