

Sept. 21, 2020  
Virtual Rounds



# VIRTUAL ROUNDS WITH DR. JANET MCCAULEY, DR. LARRY WU, GLENNA MCMENAMIN AND SCOTT LEWIS



## Agenda

- + Overview of all measures and deadlines
  
- + Latest news
  - Information on code 99072
  - Reminders: Coding for COVID-19 treatment cost-share waivers
  - In-network lab updates
  
- + Q&A
  - Please hold your questions until we open Q&A.
  
- + Next steps
  - We will post these slides at [BlueCrossNC.com/Coronavirus-Providers](https://BlueCrossNC.com/Coronavirus-Providers).
  - Moving these sessions to **monthly**

### Please note:

There is a slight delay in the webinar feed. Please keep this in mind as we proceed.

There have been technical issues across all platforms due to increased usage. Close your window and rejoin the webinar if you're having issues.



# OVERVIEW OF ALL MEASURES AND DEADLINES

Slides updated as of 09.21.2020. Content is subject to change.  
Please visit [BlueCrossNC.com/coronavirus-providers](https://BlueCrossNC.com/coronavirus-providers) for the most up-to-date information



# BRIEF OVERVIEW OF ALL BLUE CROSS NC MEASURES FOR COVID-19

## COVID-19 (Coronavirus)

Measures We're  
Taking to Support  
Members and  
Clinicians

For the latest updates, please visit  
[BlueCrossNC.com/Coronavirus](https://www.BlueCrossNC.com/Coronavirus)



Expanded Telehealth  
Measures



Blue Cross NC is waiving  
member cost-sharing for  
COVID-19 clinical visits, testing  
and related treatments.



No Prior Authorization for  
COVID-19 Testing and  
Related Services

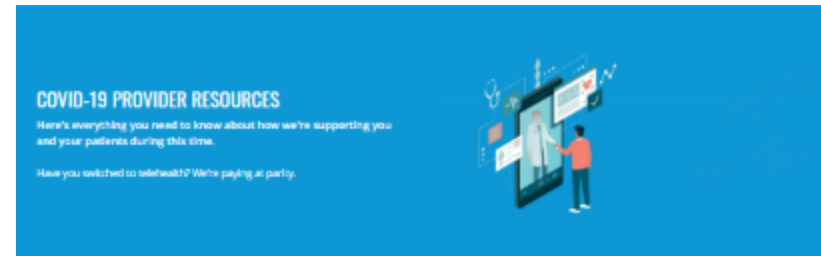


Members with suspected and  
confirmed COVID-19 diagnosis:  
No prior authorization for  
diagnostic tests and covered  
services that are medically  
necessary based on CDC  
guidelines.

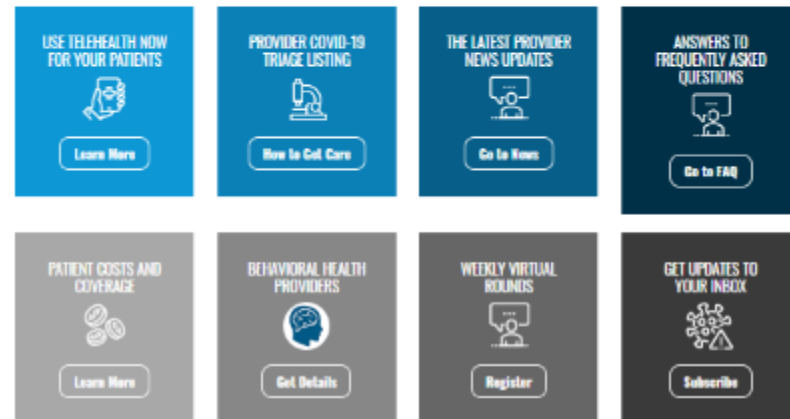
## How our measures apply to patients

- + At a high level, all measures available to:
  - Fully insured (group and individual)
  - High-deductible health plan, Medicare Advantage (includes Experience Health)
  - State Health Plan, *except the drug benefit (administered through CVS)*
  - **PLEASE NOTE:** We are working with self-funded groups to revise their benefits for each measure. We can't guarantee benefits or payments for self-funded, FEP or IPP. Use the contacts on the back of a patient's card to verify benefits for these plans.

[BlueCrossNC.com/Coronavirus-Providers](https://BlueCrossNC.com/Coronavirus-Providers)



### PROVIDER RESOURCES AT A GLANCE



# OVERVIEW OF DEADLINES



The following measure is extended through Dec. 31, 2020:

- + **Virtual Care:** Blue Cross NC will continue its expanded virtual care policy. Under this expanded policy, visits to providers that previously required an in-person encounter can be performed virtually and will be paid at parity with office visits as long as they are medically necessary, meet criteria in the updated Blue Cross NC Telehealth Corporate Reimbursement Policy, and occur on or after March 6, 2020. This includes virtual care encounters for patients that can replace in-person interactions across appropriate care settings, including outpatient clinics, hospitals, and the emergency departments. This measure applies to all Blue Cross NC commercial plans and Medicare Advantage plans offered and administered by Blue Cross NC, including Experience Health.

# OVERVIEW OF DEADLINES



The following measure is extended through Oct. 31, 2020:

- + **Prior Authorization Waiver for COVID-19 Related Services:** Blue Cross NC will continue waiving prior authorization requirements for emergent non-elective inpatient admissions, durable medical equipment and post-acute care services that are medically necessary for COVID-19 related services. This measure applies to all Blue Cross NC commercial plans and Medicare Advantage plans offered and administered by Blue Cross NC, including Experience Health.

The following measure is extended through Oct. 31, 2020:

- + **COVID-19 Treatment Cost-Share Waivers:** Blue Cross NC will continue waiving member cost-sharing (copays, deductibles and coinsurance) for COVID-19 related treatment that is medically necessary and consistent with CDC guidance if a member is diagnosed with COVID-19. This measure applies to all fully insured, State Health Plan, Federal Employee Program, Blue Cross NC Medicare Advantage members, and Experience Health members. Self-funded employer groups will be given the option to apply these changes to their employees' plans.



# OVERVIEW OF DEADLINES



The following measure is required by current laws and guidance. We will continue to monitor for any changes to the benefits and length of coverage.

- + **COVID-19 Testing and Clinical Visit Cost-Share Waivers:** Blue Cross NC will waive member cost-sharing (including deductibles, copayments, and coinsurance) for allowed charges for COVID-19 testing or for a clinical visit or call to determine if testing is necessary. Specifically, there will be no member cost-share for COVID-19 testing or clinical visits to determine if testing is needed through virtual care visits, outpatient office visits, urgent care visits or ER visits. This measure applies to all Blue Cross NC commercial plans and Medicare Advantage plans offered and administered by Blue Cross NC, including Experience Health.



# LATEST NEWS

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## Information on code 99072

- + New code from the AMA, effective Sept. 8, 2020
- + Used to report additional practice expenses incurred during a Public Health Emergency (PHE), including supplies and additional clinical staff time, required to support a safe in-person provision of evaluation, treatment, or procedural service(s).
- + To be reported only once per in-person patient encounter per provider identification number (PIN), regardless of the number of services rendered at that encounter.
- + Coverage/reimbursement by Blue Cross NC and Medicare TBD

## Coding for COVID-19 Treatment Cost Share Waiver

- + Diagnosis code U07.1 should be in the primary or principal position on the claim with the following exceptions:
  - Sepsis present upon admission
    - A41.89 in the primary position/U07.1 secondary position
  - Pregnancy
    - O98.51x in primary position/ U07.1 in secondary position
  - HIV
    - B20 in primary position/U07.1 in secondary position
- + Providers should only use U07.1 if they have a positive COVID-19 test for the patient.
- + Do not use U07.1 when billing for the COVID-19 test itself.
- + Do not use the -CS modifier when billing for the treatment of COVID-19.

## General coding/claims reminders

- + We cannot control or guarantee any benefits or payments for other Blues plans or FEP. You should check the back of the patient's insurance card and use the contact information listed for benefit verification.
- + You can view [detailed coding guidance on our website](#).
- + You also can visit the [Blue Cross and Blue Shield Association's Coronavirus Updates page](#) to find out how local Blues plans are responding to the pandemic.
- + For information on FEP, visit <https://www.fepblue.org/en/coronavirus-updates>.
- + For the latest CPT coding updates from the American Medical Association (AMA), [visit the AMA website](#).

## Testing trends

- + LabCorp announced on Sept 8 the launch of a combined test for C-19, Flu A/B and RSV
  - Quest has indicated that they will soon announce a similar panel
  - This panel can be described by the existing, non-C-19 specific CPT code 87631
  - Health plans will need to recognize this test combination via C-19 related diagnoses codes to avoid member responsibility
  
- + For a list of our in-network labs, we encourage you to visit our Provider News page at the following link: <https://www.bluecrossnc.com/provider-news/updated-participating-laboratory-list-and-reminder-about-use-avalon-network-0>

Source: Avalon Healthcare Solutions  
Current as of 09.22.2020

# AVALON NETWORK CAPACITY AND TURNAROUND TIME

Lab	Health Plan	RT-PCR Y/N	Multiple Platforms	Capacity (per day)	TAT	Antibody Testing Y/N	FDA EUA	Capacity (per day)	TAT
LabCorp	SC, NC	Y	Y	200,000	1 day	Y	Y	300,000	1-3 days
Quest	SC, NC, CBC, VT	Y	Y	200,000	1 day priority 2 days all	Y	Y	200,000	1-2 days
Bi oReference	SC, NC, CBC, VT	Y	Y	70,000	1 day	Y	Y	260,000	3 days
Premier Medical Lab	SC	Y	Y	50,000	1-2 days	Y	Y	50,000	1-2 days
Genet Worx	SC, NC	Y	Y	40,000	2 days	Y		1,000	1 day
Mako Medical Lab	SC, NC	Y	Y	35,000	1-2 days	Y	Y	20,000	1 day
Euro firs-Diatherix	SC, NC, CBC, VT	Y	N	30,000	1-2 days	Y	Y	15,000	2-4 days
Sonic-CPL	SC	Y	Y	20,000	1-3 days	Y	Y	100,000	1 day
MDL (Medical Diagnostic Lab)	SC, NC, CBC, VT	Y	N	12,000	2-3 days	Y	Y	1,000	3 days
La bTech	SC, NC	Y	Y	10,000	2 days	Y	Y	3,000	1 day
Aegis	SC, NC, CBC, VT	Y	Y	10,000	2 days	Y	N		
Pa thGroup	NC	Y	Y	8,000	2-3 days	Y	Y	1,000	1 day
Accu Reference	CBC	Y	N	5,000	2 days	Y	Y	1,700	1 day
Luxor	SC	Y	Y	5,000	1 day	Y	Y	1,000	1-2 days
Ne ogenomics	SC, NC, CBC, VT	Y	Y	5,000	1-2 days	N		NA	
Precision Genetics	SC, NC	Y	N	4,000	1-2 days	Y	Y	1,250	2-4 days
Ne ogenomics	SC, NC, CBC, VT	Y	Y	3,400	1-4 days	N		NA	
AIT (American Institute of Tox)	SC, NC, CBC	Y	Y	3,000	1-2 days	N			
BAKO	SC, NC, CBC, VT	Y	N	2,500	1-2 days	N		NA	
Ra deas	SC, NC	Y	Y	2,400	1-2 days	Y	Y	4,000	1 day
Wake Medical Lab Consultants	NC	Y	Y	1,500	1 day	Y	Y	4,800	1 day

- Current Avalon RT-PCR capacity is >700,000/day
- Nearly all labs TAT is currently 1-2 days
- Most labs report excess capacity for RT-PCR testing



## Q&A

Please follow the instructions on the next slide.



## Instructions

- + Use the Q&A box under the webinar screen.
- + Read the questions that are published before submitting your own.
- + Please do not submit duplicate questions. Instead, click the heart to vote for the question.
- + We will answer the questions with the most votes first.

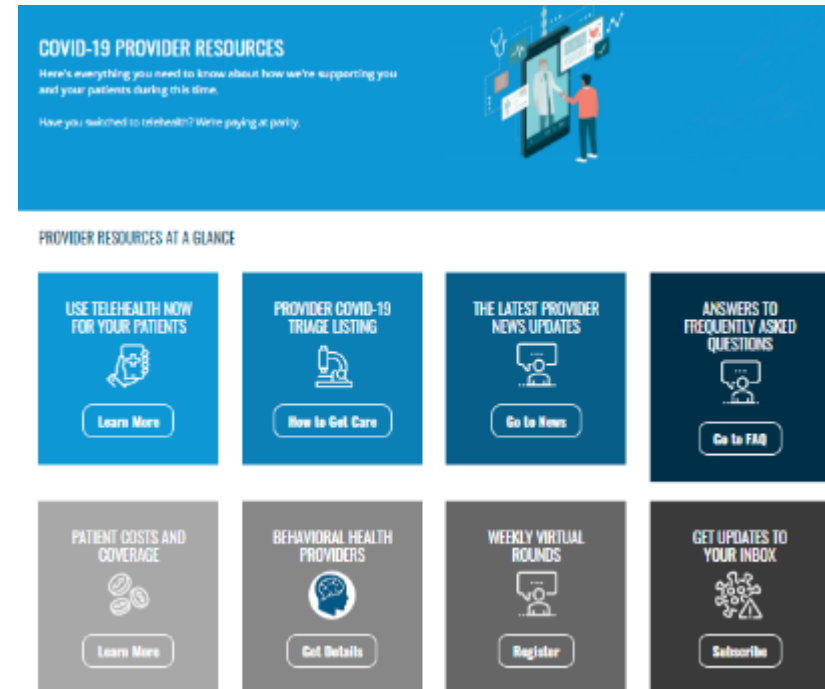


## NEXT STEPS

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## Latest information

- + Visit [BlueCrossNC.com/Coronavirus-Providers](https://BlueCrossNC.com/Coronavirus-Providers).
- + We will post the slides on this page.
- + Remember to sign up for E-briefs.
- + Join us for **monthly** "Virtual Rounds" with Dr. Janet McCauley, Dr. Larry Wu, Glenna McMenamin and Scott Lewis the third Monday of each month from 1-2 p.m. [Sign up in our registration form.](#)



**COVID-19 PROVIDER RESOURCES**  
Here's everything you need to know about how we're supporting you and your patients during this time.  
Have you switched to telehealth? We're paying at parity.

**PROVIDER RESOURCES AT A GLANCE**

<b>USE TELEHEALTH NOW FOR YOUR PATIENTS</b>  <a href="#">Learn More</a>	<b>PROVIDER COVID-19 TRIAGE LISTING</b>  <a href="#">How to Get Care</a>	<b>THE LATEST PROVIDER NEWS UPDATES</b>  <a href="#">Go to News</a>	<b>ANSWERS TO FREQUENTLY ASKED QUESTIONS</b>  <a href="#">Go to FAQ</a>
<b>PATIENT COSTS AND COVERAGE</b>  <a href="#">Learn More</a>	<b>BEHAVIORAL HEALTH PROVIDERS</b>  <a href="#">Get Details</a>	<b>WEEKLY VIRTUAL ROUNDS</b>  <a href="#">Register</a>	<b>GET UPDATES TO YOUR INBOX</b>  <a href="#">Subscribe</a>



THANK YOU

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