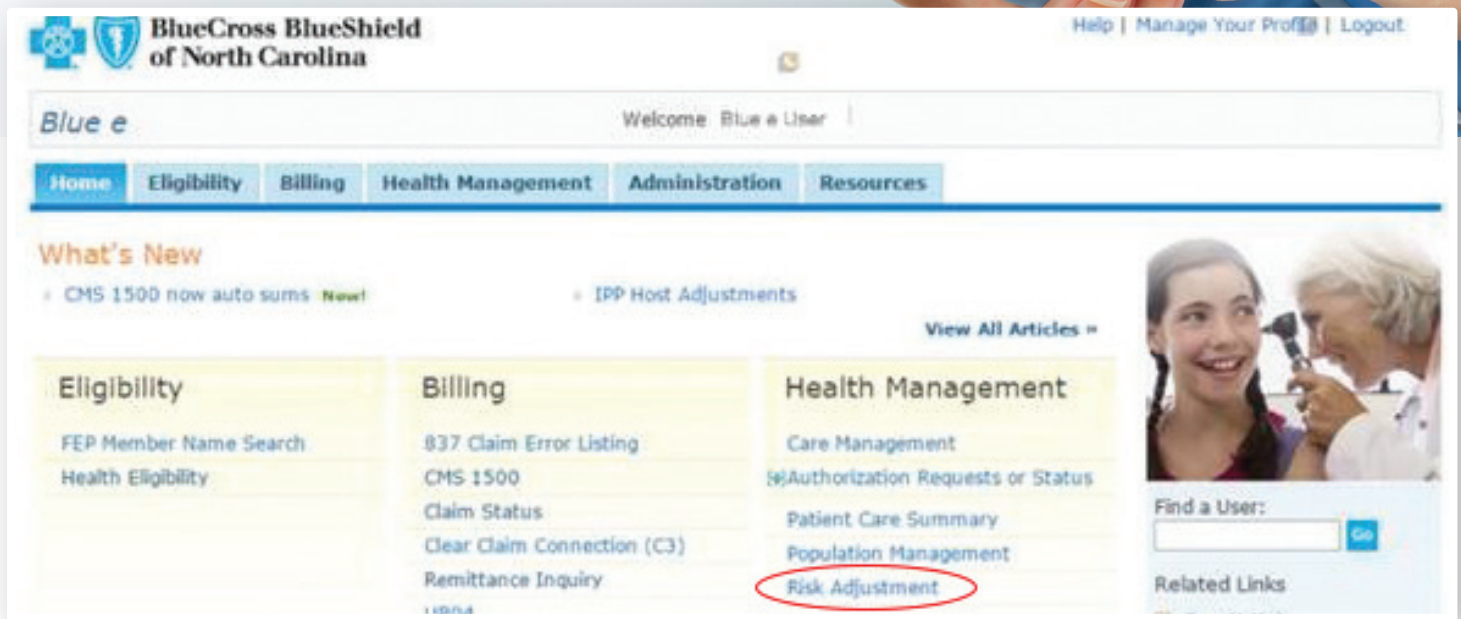


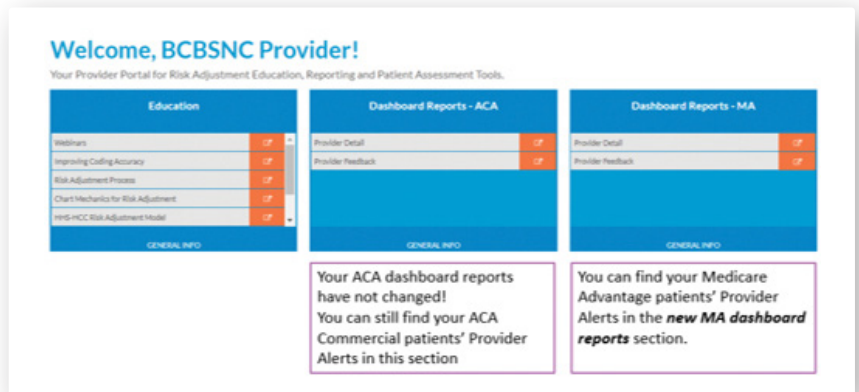
Provider Feedback Loop

We are excited to announce that the use of the Risk Adjustment Provider Collaboration Tool (formerly known as the ACA Risk Adjustment Transaction) has been **expanded for Medicare Advantage patients!**



You will still enjoy the same great features as with the existing Risk Adjustment dashboard reports, but we have added an MA version of these resources for your Medicare Advantage patients.

The **Provider Feedback Loop** is an interactive tool that gives providers and their support personnel the ability to update a patient's alert during an office visit. **Your feedback improves** the integrity of the Provider Alert database, and quality of future alerts. Your participation is critical to the effectiveness of these alerts.



Welcome, BCBSNC Provider!
Your Provider Portal for Risk Adjustment Education, Reporting and Patient Assessment Tools.

Education	Dashboard Reports - ACA	Dashboard Reports - MA
Webinars	Provider Detail	Provider Detail
Improving Coding Accuracy	Provider Feedback	Provider Feedback
ESR Adjustment Process		
Chart Mechanics for Risk Adjustment		
BCBSNC Risk Adjustment Model		

Your ACA dashboard reports have not changed!
You can still find your ACA Commercial patients' Provider Alerts in this section

You can find your Medicare Advantage patients' Provider Alerts in the new MA dashboard reports section.

Using The Tool

1

Once you have selected the appropriate ACA or MA Provider Feedback Loop, click in the check-box to the left of the provider names for which you would like to submit feedback. Click **Find Patients** on the bottom left to generate a list of patients that have open Provider Alerts. Select the Patient ID and **Find Alerts** to generate your selected alerts.

Provider Look-Up Results

19 results found.

<input type="checkbox"/>	NPI	Provider Name	Group TIN	Group Name	Phone Number
<input type="checkbox"/>	1349768932	Anderson, Amanda	1014593867	NC Urgent Care	(919) 555-1256
<input type="checkbox"/>	1086786543	Appleton, John	1053287658	NC Urgent Care	(919) 555-9876
<input type="checkbox"/>	1109234325	Baxter, Katherine	1126389076	Tarheel Family Pract	(828) 555-7834
<input type="checkbox"/>	1922123456	Dauer, Warren	1138265489	N/A	(336) 555-2987
<input type="checkbox"/>	1113523459	David, Lawrence	1239876398	N/A	(336) 555-3984
<input type="checkbox"/>	1784563226	Emerson, Kevin	1368746943	N/A	(336) 555-2374
<input type="checkbox"/>	1113523459	Ering, George	1429875093	Coastline Physicians	(252) 555-0084
<input type="checkbox"/>	1906733434	Erwin, Courtney	1559873658	Coastline Physicians	(252) 555-5211
<input type="checkbox"/>	1334349854	Hoffman, Christopher	1639872345	N/A	(336) 555-7923
<input type="checkbox"/>	1437829853	Keller, Stephanie	1889078654	Coastline Physicians	(252) 555-5667

Find Patients

2

In the **Selected Patient Information**, click the name of the patient for which you would like to submit your feedback. For each condition identified in the **Diagnoses/Conditions For Review** section, click the appropriate selection (Condition Present, Condition Not Present, or Need Further Evaluation) based on your face-to-face evaluation with patient. Remember to click **Save** at the bottom right and verify that your submission was successfully saved on the bottom left.

Selected Patient Information

BATTON, SCOTT : W1236796578 : 1/23/1940 : M
 BROOKS, NATASHA : W1207462459 : 3/17/1954 : F
 EMERSON, PAT : W1339876537 : 7/3/1975 : M
 FANNING, KRISTA : W1669874783 : 8/14/1951 : F
 HOFFMAN, SHELLEY : W1437498261 : 3/26/1967 : F
 TURNER, SHANE : W1417847568 : 12/1/1958 : M

BlueCross BlueShield of North Carolina | **Pulse8** | **Diagnostic Code Review Report**

Patient Information

Patient ID	Patient Name	Patient DOB	Gender
W1437498261	HOFFMAN, SHELLEY	03-26-1967	F

Practice/Visit Information

Servicing Provider Name	Povec, Tim
Servicing Provider NPI	1950983422
Date of Review (MM/DD/YYYY)	1/5/2016

Targeted Conditions Verification

If any of these conditions exists and affects the treatment you provided to the patient, please submit the appropriate diagnosis code on the patient's claim and ensure the patient's medical record reflects the current diagnosis. Simply update the health status documentation for your member below by selecting one of the following physician responses: Condition Present, Condition Not present, Need Further Evaluation. The appropriate ICD-10-CM code should be submitted for this member on a claim if the condition exists.

Diagnoses/Condition(s) For Review

Conditions identified in this section are based on the diagnosis codes that were submitted on this member in previous claim year. These diagnosis codes have been associated with chronic health conditions and should be documented at least annually if valid. Please indicate condition status below.

Confidence	Version	Diagnosis Code	Diagnosis Code Description	Last Reported	Provider	Condition Present	Condition Not Present	Need Further Evaluation
VERY HIGH	ICD-9 Code	41070: Acute myocardial infarction, subendocardial infarction, episode of care unspecified	Unstable Angina and Other Acute Ischemic Heart Disease	01-11-2012	Povec, Tim	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VERY HIGH	ICD-9 Code	41092: Acute myocardial infarction, unspecified site, subsequent episode of care	Unstable Angina and Other Acute Ischemic Heart Disease	10-31-2011	McDonagh, Courtney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

After 10/1/2015, please use the appropriate ICD-10 code.

Condition(s) For Consideration

Conditions identified in this section are based on categories of diagnosis or ICD9 codes that are suspected based on clinical indicators such as pharmacy data, CPT's claims, or other claims codes that are not valid for risk adjustment submissions for diagnosing chronic health conditions.

Confidence	Suspected Illness To Consider	Primary Condition Indicator	Condition Present	Condition Not Present	Need Further Evaluation
VERY HIGH	Diabetes without Complication	2013 Non-Submittable Chronic Claim - High Volume	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Confidence Levels/Definition

- Very High: Patient had multiple and recent clinical data elements with high associations to the condition listed.
- High: Patient had multiple (but not necessary recent) clinical data elements with high associations to the condition listed.
- Medium: Patient had clinical data elements that are usually good predictors of condition listed.
- Low: Patient had some clinical data elements that are usually good predictors of condition listed.

Print Alerts | Cancel | Go To Previous Screen | Save

Need assistance?
 We're here to help! Email us at Support@Pulse8.com