

Beware of "Phishing" Scams

Phishing emails are designed to look like they're from a legitimate source. In reality, they're scams intended to get you to volunteer personal or account information such as passwords and credit card numbers.

At Blue Cross NC we stay on top of potential scams that might involve your health plan or your protected health information.

One such possible scam involves phone calls from callers stating that they're with a Blue Cross and Blue Shield Plan. Most recently we've heard about calls originating from phone numbers in Miami, Florida, New Jersey, and Markham, Ontario in Canada. While it's not quite the same as a phishing email, the intent is the same - to get you to volunteer sensitive information.

If you get similar calls asking for personal information, simply hang up.

Remember, legitimate calls from Blue Cross NC will clearly identify the caller and will not ask for your Social Security number. A legitimate caller should not make demands of you or threaten you if you don't comply. If you are unsure whether you are speaking with Blue Cross NC, please hang up and dial the number on the back of your insurance card.