

PO Box 2291, Durham, NC 27702-2291

NYC Medicare Advantage Plus Plan

Effective April 1, 2022, more than 200,000 Medicare-eligible City of New York retirees will transition to the NYC Medicare Advantage Plus plan. This is an update to the originally communicated effective date of January 1, 2022.

The NYC Medicare Advantage Plus plan is a Medicare Advantage PPO group retiree offering through an alliance between Empire BlueCross BlueShield (Empire) and EmblemHealth. The plan allows retirees to visit any doctor nationally that accepts Medicare while ensuring the provider gets paid their negotiated contractual rate or 100% of the Medicare allowed rate if non-contracted (less any member copay).

Are you in-network?

If you are contracted with Blue Cross and Blue Shield of North Carolina (Blue Cross NC) Medicare Advantage PPO network, you are already an in-network provider participating in this plan. You should continue to see your City of New York retiree patients and submit claims to Blue Cross NC plan.

Are you out-of-network?

No problem; you can see City of New York retirees and will still get paid 100% of the Medicare allowed rate — no contract required:

- You can continue seeing these members as long as you are eligible to receive payments from Medicare.
- Your reimbursement is the same as under original Medicare.
- NYC Medicare Advantage Plus plan members are not required to obtain a referral before they see a provider.

What are the benefits of the NYC Medicare Advantage Plus plan?

You'll notice easier administration with one integrated plan. You no longer need to submit claims to both original Medicare and the Medicare supplemental plan, and you will receive one payment for both Medicare covered and supplemental services.

How to submit claims: You should submit all claims to Blue Cross NC for processing. Please include the amount the member paid when you submit a claim. The member's copay amount will be noted on their ID card for commonly used services. To submit:

1. **By mail:** Submit paper claims to Blue Cross NC. Include the three-digit alpha prefix N6Y that precedes the member ID number listed on the front of their card.
2. **By electronic submission:** Submit electronically to Blue Cross NC plan.