



# NATIONAL GRID+ DENTAL NETWORK

## What is the GRID+ network (GRID+)?

GRID+, administered by the GRID Dental Corporation (GDC), is a national dental network and includes many of the nation's Blue plans. In addition, GRID+ coordinates access to networks wherever local Blue plans do not participate.

## How does this impact a Blue Cross and Blue Shield of North Carolina (Blue Cross NC) participating provider?

If you are a participating provider with the Blue Cross NC dental network, you are automatically included as a participating provider in GRID+ network.

When members of other participating Blue plans who are in North Carolina are searching for a participating dental provider, your practice will appear in the provider directory. This may assist you in growing your practice, should those members choose you as their dental provider.

In order to verify that a member of an out-of-state Blue plan qualifies as a "member" under your agreement, look for a "GRID+" indicator on the member's Blue Cross and/or Blue Shield branded card or on the notification of payment. Claims processing, benefits and customer service for these members will be handled by the out-of-state Blue plan that issued the card to the applicable member, so please use the information on the back of the member's ID card as you currently do.

## What fee schedule applies?

As a North Carolina provider, regardless of whether the patient is a Blue Cross NC member or a member of another participating plan, the fee schedule contracted under the Blue Cross NC agreement applies.\*

## Who should I contact for claim issues?

Contact the company listed on the member's ID card or Explanation of Payments (EOP) for questions or issues related to a specific claim. Please be sure to get a representative name and reference number related to your call. Should the plan be unable to adequately answer questions about your contracted fee amount, please contact the Blue Cross NC Provider Service department at **1-800-777-1643, Option 6**.

**GRID Dental Corporation**  
is an independent company  
that provides access to  
dental networks and  
services on behalf of  
Blue Cross NC.

\* Certain Blue Cross and Blue Shield plans may own their own national dental network (e.g., DeCare and UniCare are owned by Anthem; Dominion is owned by Capital BlueCross; DenteMax is owned by HCSC). Should you separately contract with those networks, the respective Blue Cross and Blue Shield plan may choose to apply the contracted rate under their owned network.



# Participating Plans

Current as of September 2023; subject to change.

INDEPENDENT BLUE CROSS BLUE SHIELD COMPANIES	
Blue Cross Blue Shield of Arizona	BlueCross BlueShield of Western / BlueShield of Northeastern New York
Blue Cross of Idaho	Blue Cross and Blue Shield of North Carolina
Wellmark Blue Cross and Blue Shield of Iowa	BlueCross BlueShield of South Carolina
Blue Cross and Blue Shield of Kansas	BlueCross BlueShield of Tennessee
Blue Cross and Blue Shield of Kansas City	Blue Cross and Blue Shield of Vermont
Blue Cross Blue Shield of Massachusetts	Capital BlueCross
Blue Cross and Blue Shield of Nebraska	CareFirst BlueCross BlueShield
Horizon Blue Cross Blue Shield of New Jersey	Excellus BlueCross BlueShield

ANTHEM INSURANCE COMPANIES, INC.	
Anthem Blue Cross of California	Anthem Blue Cross and Blue Shield of Missouri
Anthem Blue Cross and Blue Shield of Colorado	Anthem Blue Cross and Blue Shield of Nevada
Anthem Blue Cross and Blue Shield of Connecticut	Anthem Blue Cross and Blue Shield of New Hampshire
Anthem Blue Cross and Blue Shield of Georgia	Empire Blue Cross Blue Shield of New York
Anthem Blue Cross and Blue Shield of Indiana	Anthem Blue Cross and Blue Shield of Ohio
Anthem Blue Cross and Blue Shield of Kentucky	Anthem Blue Cross and Blue Shield of Virginia
Anthem Blue Cross and Blue Shield of Maine	Anthem Blue Cross and Blue Shield of Wisconsin

HCSC – HEALTH CARE SERVICE CORPORATION COMPANIES (EFFECTIVE 3/1/2020)	
Blue Cross and Blue Shield of Illinois	Blue Cross and Blue Shield of Oklahoma
Blue Cross and Blue Shield of Montana	Blue Cross and Blue Shield of Texas
Blue Cross and Blue Shield of New Mexico	

## NOTE:

- Includes Blue Cross Blue Shield FEP Dental.
- Please be sure to look for the GRID+ logo on the back of the member's ID card.

The national GRID+ Dental Network is managed by the GRID Dental Corporation (GDC), an independent company that provides access to dental networks and services on behalf of Blue Cross NC. GDC is an independent company that is solely responsible for the services it is providing. GDC does not offer Blue Cross or Blue Shield products or services.

Some participating Blue plans may have benefit plans that do not participate in the GRID+ network. In order to verify that a member of an out-of-state Blue plan qualifies as a "member" under your agreement, look for a "GRID+" indicator on the member's Blue Cross and/or Blue Shield branded card or on the EOP.

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