



# HEDIS Measure Tips – Adults’ Access to Preventive/Ambulatory Health Services (AAP) 2025

Healthcare Effectiveness Data Information Set<sup>®</sup> (HEDIS) is a widely used set of performance measures developed and maintained by NCQA. To help you better serve our members and drive improved efforts surrounding HEDIS, we have compiled some tips and best practices. With your help, we can continually build towards a future of shared success.

This HEDIS measure looks at the percentage of members 20 years of age and older who had an ambulatory or preventive care visit. The organization reports separate percentages for each product line:

- Medicare members who had an ambulatory or preventive care visit during the measurement year
- Commercial members who had an ambulatory or preventive care visit during the measurement year or the two years prior to the measurement year

## Exclusions:

- Members who use hospice services or elect to use a hospice benefit anytime during the measurement year
- Members who died during the measurement year



Note: HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).



Description	CPT®/HCPCS
<b>Ambulatory Visits</b>	<p><b>CPT</b>            92002, 92004, 92012, 92014, 98966, 98967, 98968, 98970, 98971, 98972, 98980, 98981, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99242, 99243, 99244, 99245, 99304, 99305, 99306, 99307, 99308, 99309, 99310, 99315, 99316, 99341, 99342, 99344, 99345, 99347, 99348, 99349, 99350, 99381, 99382, 99383, 99384, 99385, 99386, 99387, 99391, 99392, 99393, 99394, 99395, 99396, 99397, 99401, 99402, 99403, 99404, 99411, 99412, 99421, 99422, 99423, 99429, 99441, 99442, 99443, 99457, 99458, 99483</p> <hr/> <p><b>HCPCS</b>  <b>G0071:</b> Payment for communication technology-based services for 5 minutes or more of a virtual (non-face-to-face) communication between a rural health clinic (rhc) or federally qualified health center (fqhc) practitioner and rhc or fqhc patient, or 5 minutes or more of remote evaluation of recorded video and/or images by an rhc or fqhc practitioner, occurring in lieu of an office visit; rhc or fqhc only  <b>G0402:</b> Initial preventive physical examination; face-to-face visit, services limited to new beneficiary during the first 12 months of Medicare enrollment  <b>G0438:</b> Annual wellness visit; includes a personalized prevention plan of service (pps), initial visit  <b>G0439:</b> Annual wellness visit, includes a personalized prevention plan of service (pps), subsequent visit  <b>G0463:</b> Hospital outpatient clinic visit for assessment and management of a patient  <b>G2010:</b> Remote evaluation of recorded video and/or images submitted by an established patient (for example, store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment  <b>G2012:</b> Brief communication technology-based service; for example, virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion  <b>G2250:</b> Remote assessment of recorded video and/or images submitted by an established patient (for example, store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment  <b>G2251:</b> Brief communication technology-based service; for example, virtual check-in, by a qualified health care professional who cannot report evaluation and management services, provided to an established patient, not originating from a related service provided within the previous 7 days nor leading to a service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of clinical discussion  <b>G2252:</b> Brief communication technology-based service; for example, virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion  <b>S0620:</b> Routine ophthalmological examination including refraction; new patient  <b>S0621:</b> Routine ophthalmological examination including refraction; established patient  <b>T1015:</b> Clinic visit/encounter, all-inclusive</p>



Description	CPT®/HCPCS
<b>Reason for Ambulatory Visit</b>	<p><b>Z00.00:</b> Encounter for general adult medical examination without abnormal findings</p> <p><b>Z00.01:</b> Encounter for general adult medical examination with abnormal findings</p> <p><b>Z00.121:</b> Encounter for routine child health examination with abnormal findings</p> <p><b>Z00.129:</b> Encounter for routine child health examination without abnormal findings</p> <p><b>Z00.3:</b> Encounter for examination for adolescent development state</p> <p><b>Z00.5:</b> Encounter for examination of potential donor of organ and tissue</p> <p><b>Z00.8:</b> Encounter for other general examination</p> <p><b>Z02.0:</b> Encounter for examination for admission to educational institution</p> <p><b>Z02.1:</b> Encounter for pre-employment examination</p> <p><b>Z02.2:</b> Encounter for examination for admission to residential institution</p> <p><b>Z02.3:</b> Encounter for examination for recruitment to armed forces</p> <p><b>Z02.4:</b> Encounter for examination for driving license</p> <p><b>Z02.5:</b> Encounter for examination for participation in sport</p> <p><b>Z02.6:</b> Encounter for examination for insurance purposes</p> <p><b>Z02.71:</b> Encounter for disability determination</p> <p><b>Z02.79:</b> Encounter for issue of other medical certificate</p> <p><b>Z02.81:</b> Encounter for paternity testing</p> <p><b>Z02.82:</b> Encounter for adoption services</p> <p><b>Z02.83:</b> Encounter for blood-alcohol and blood-drug test</p> <p><b>Z02.89:</b> Encounter for other administrative examinations</p> <p><b>Z02.9:</b> Encounter for administrative examinations, unspecified</p> <p><b>Z76.1:</b> Encounter for health supervision and care of foundling</p> <p><b>Z76.2:</b> Encounter for health supervision and care of other healthy infant and child</p>

**Note:** The codes listed are informational only; this information does not guarantee reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. For a complete list of CPT codes, go to the American Medical Association website at [ama-assn.org](http://ama-assn.org).

### Helpful Tips:

- Report all services provided and use appropriate billing codes.
- Make reminder calls to patients who have appointments to decrease no-show rates.

If using an EMR system, consider electronic data sharing with your health plan to capture all coded elements. Refer to your provider contact or health plan contact for reimbursement information.



Please visit **My Diverse Patients** for additional information about eLearning experiences on provider cultural competency and health equity.



BlueCross BlueShield  
of North Carolina

**MEDICARE**

<https://www.bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

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