

Supplement to the current Dental Blue Book eManual, November 2021 edition
Please see below corrections and additions. Blue Cross and Blue Shield of North Carolina has updated the Emdeon Payer # related to Medical/Pediatric Dental and FEP claim filings.

Section 2.1

- **Page 2-5**
 - The correct Emdeon Payer number is #61472 (it is incorrectly stated as #61473).
- **FEP**
 - The below two pages are part of section 2.1.

Federal Employee Health Benefit Plan (BCBS medical coverage includes some dental benefits)



Sample **BASIC** identification card (front only)

BlueCross BlueShield Federal Employee Program.		Government-Wide Service Benefit Plan	
Member Name: www.fepblue.org			
Member ID: R30048852 Federal Employee member ID numbers begin with the letter "R".			
Enrollment Code	112	RxGrp	65006500
Effective Date	01/01/2006	RxBIN	610415
		RxPCN	ABC1234567

BASIC OPTION

Covers:

- + Routine exams
- + Cleanings
- + X-rays
- + Fluoride
- + Sealants

\$25 copayment per visit for in-network only, and **NO COVERAGE** for out-of-network services.

Sample **STANDARD** identification card (front only)

BlueCross BlueShield Federal Employee Program.		Government-Wide Service Benefit Plan	
Member Name: www.fepblue.org			
Member ID: R30048850 Federal Employee member ID numbers begin with the letter "R".			
Enrollment Code	105	RxGrp	65006500
Effective Date	01/01/2006	RxBIN	61415
		RxPCN	ABC1234567


STANDARD OPTION

Covers:

- + Preventive and diagnostic
- + Minor restorative
- + Extractions
- + Pays very limited flat fee based on the service provided
- + Provides coverage for in- and out-of-network services

Customer Service 1-800-222-4739	
CLAIMS DENTAL CLAIMS COVERED UNDER FEDERAL EMPLOYEE HEALTH BENEFIT PLAN (FEHBP) FILED WITH CDT CODES ON 2012 ADA FORM	Emdeon Payer Number 61472 (electronic filing) Mail claims to: Blue Cross and Blue Shield of North Carolina PO Box 35, Durham, NC 27702-0035
MEDICAL CLAIMS (MEDICAL/ACCIDENT/TMJ FILED WITH CPT CODES)	Enrollment for electronic medical claims available through the Web at bcbsnc.com/content/providers/ed/
WEBSITES	bcbsnc.com/content/providers/index.htm providers.bcbsnc.com/providers/login.faces

Sample identification card (front)

 BlueCross. BlueShield. FEP BlueDental	
FIRST_NAME LAST_NAME	
ID Number: XXXXXXXXXXXX	DEPENDENTS
Program: FEP BLUE DENTAL	
Group Number: 000000-0000	
www.fepblue.org	FEP BlueDental®

This card is of a FEP Blue Dental for Federal Employees identification.

Always file claims for services that include the patient's complete identification number, which includes both numbers and letters.

Sample identification card (back)

GRID+ Present this card at each visit, along with your medical card, if applicable, for coordination of benefits. This card is for identification only and not a guarantee of benefits or eligibility. For claims submission purposes, use the member's identification number. Claims should be submitted to medical carriers for primary coverage and not directly to dental if member has medical coverage with FEHBP.	For GRID+ Dental Network Customer Service within the U.S. call: 855-504-2583 651-994-2583
Printed 10/9/2013 #216 WFEF Seq 1	If the member has dental coverage only, forward claims to: Dental Claims PO Box 75 Minneapolis, MN 55440-0075

GRID+ logo identifies that a member is participating in the GRID+ dental network (see Chapter 6 for additional information)

Customer Service: 1-855-504-BLUE (2583)

Paper Claims –
 Mail to: **Dental Claims**
PO Box 75, Minneapolis, MN 55440-0075

Claims must be submitted to the member's medical carrier **first**. If the member has the BCBS service benefit plan as their medical coverage, the claim will automatically be transferred to FEP Blue Dental for processing/payment.

Customer Service 1-855-504-BLUE (2583)	
CLAIMS FEP BLUE DENTAL CLAIMS	Mail claims to: PO Box 75, Minneapolis, MN 55440-0075
WEBSITES	bcbsnc.com/content/providers/index.htm providers.bcbsnc.com/providers/login.faces

Important Note: FEP Blue Dental dental claims must be submitted to the member's medical carrier **first** using the 2012 ADA claim form. If the member has the BCBS service benefit plan as their medical coverage, the claim will automatically be transferred on a 2012 ADA claim form to FEP Blue Dental for processing/payment. If the member has coverage other than a Federal Employee Health Benefits Plan, a copy of the EOB is needed and must be submitted to the address below for processing:

FEP Blue Dental Claims
 PO Box 75, Minneapolis, MN 55440-0075

Section 7.1.2 (Page 7-1)

- The below statement has been updated to reflect the correct Emdeon Payer #61472

In addition, ACA mandated "Pediatric Dental benefits" such as diagnostic and preventive, basic, major, and medically necessary orthodontia are covered under the medical plan for certain members. If the patient does not have pediatric dental benefits under a Blue Cross NC medical benefit plan but does have a Dental Blue policy from Blue Cross NC, then submit pediatric dental electronic claims to Emdeon payer #61472.