

# Questions About Medicare? We've Got Answers.

Understanding Medicare can sometimes be challenging, but it doesn't need to be. With the right guidance, you can feel confident in choosing a plan that works best for you. Refer back to this guide for resources that will help make your path to Medicare as clear as possible.



## Medicare Resources

RESOURCE	WHAT YOU'LL FIND	CONTACT
<b>Let's Talk Medicare Website</b>	From helpful guides and videos to virtual Medicare 101 info sessions and recommendation tools, start your Medicare journey on the right foot with the help of Blue Cross and Blue Shield of North Carolina (Blue Cross NC).	Visit <a href="https://www.BlueCrossNC.com/MedicareResources">BlueCrossNC.com/MedicareResources</a>
<b>Your Benefits Administrator</b>	Speak to experts on your HR team, ready to provide you with easy-to-follow videos and guides from Blue Cross NC about Medicare eligibility, plans and timelines.	See your benefits department
<b>Blue Cross NC Centers</b>	Visit any of our locations across North Carolina to get one-on-one support, including answers to your Medicare questions.	Visit <a href="https://www.BlueCrossNC.com/Centers">BlueCrossNC.com/Centers</a>

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<b>Social Security Administration – Medicare</b>	Plan for Medicare by reviewing the “parts” of the program and when to sign up.	Visit <a href="https://www.ssa.gov/Medicare">SSA.gov/Medicare</a> or call <b>1-800-772-1213</b> (TTY: <b>1-800-325-0778</b> )
<b>Blue Cross NC Medicare Plan Experts</b>	Get in touch with our North Carolina-based support team if you have questions or need guidance on the right Medicare options for you.	Call <b>1-866-760-0938</b> (TTY: <b>711</b> ) Hours: 7 days a week, 8 a.m. – 8 p.m.

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) provides free aids to service people with disabilities as well as free language services for people whose primary language is not English. Please contact 1-800-665-8037 (TTY: 711) for assistance.

*Blue Cross and Blue Shield of North Carolina (Blue Cross NC) proporciona asistencia gratuita a las personas con discapacidades, así como servicios lingüísticos gratuitos para las personas cuyo idioma principal no es el inglés. Llame al 1-800-665-8037 (TTY: 711) para obtener ayuda.*

Blue Cross and Blue Shield of North Carolina is an HMO, HMO-POS, PPO and PDP plan with a Medicare contract. Enrollment in Blue Cross and Blue Shield of North Carolina depends on contract renewal. This information is not a complete description of benefits. Call 1-800-661-5518 (TTY: 711) for more information.

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