



BlueCross BlueShield
of North Carolina

MEDICARE

January 2024

Prior Authorization Requirement Changes Effective May 1, 2024

Please note, this communication applies to Healthy Blue + MedicareSM (HMO D-SNP) offered by Blue Cross and Blue Shield of North Carolina (Blue Cross NC).

Effective **May 1, 2024**, prior authorization (PA) requirements will change for the following code(s). The medical code(s) listed below will require PA for Blue Cross NC members. Federal and state law, as well as state contract language and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions take precedence over these precertification rules and must be considered first when determining coverage.

Non-compliance with new requirements may result in denied claims.

Prior authorization requirements will be added for the following code(s):

Code	Description
E0761	Non-Thermal Pulsed High Frequency Radiowaves, High Peak Power Electrom

Not all PA requirements are listed here. Detailed PA requirements are available to providers on [bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare](https://www.bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare) on the Resources tab or for contracted providers by accessing [Availity.com](https://www.availity.com). Providers may also call Provider Services at **833-540-2106** for assistance with PA requirements.

<https://www.bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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