



BlueCross BlueShield
of North Carolina

MEDICARE

November 2023

Carelon Medical Benefits Management, Inc. Updates

Please note, this communication applies to Healthy Blue + MedicareSM (HMO D-SNP) offered by *Blue Cross and Blue Shield of North Carolina*.

Effective for dates of service on and after November 5, 2023, the following updates will apply to the *Carelon Medical Benefits Management, Inc. Clinical Appropriateness Guidelines* for medical necessity review:

- Musculoskeletal Guidelines:
 - Small Joint Surgery

Existing precertification requirements have not changed. Share this notice with other members of your practice and office staff.

Note: Carelon Medical Benefits Management, Inc. is an independent company providing utilization management services for Healthy Blue + Medicare providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://www.bluecrossnc.com/providers/networks-programs/blue-medicare-providers/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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NCBCBS-CR-037769-23-CPN37065 November 2023